



How to report a parking violation in Burbank

A complaint that names the right code section is a complaint the City can act on. This page tells you where to report, what to write down, and exactly which section to cite.

1. Where to report it

Our Burbank 311	The city's own app and website — it now takes 72-hour and abandoned-vehicle reports directly. Best paper trail, because you get a tracking number.	311.burbankca.gov or the Our Burbank 311 app
Police — Traffic Division	Call to report a vehicle that has not moved in 72 hours, or an oversized vehicle parked without a permit displayed.	(818) 238-3100 Mon–Fri, 8:00 a.m.–5:00 p.m.
Public Works	Questions about the large-vehicle permit itself — who may buy one, and where it must be displayed.	(818) 238-3915 150 N. Third Street

If a vehicle is blocking a driveway, a hydrant, or a crosswalk, that is an immediate hazard — report it by phone rather than through the app. In an emergency, call 9-1-1.

2. What to write down before you report

- **Exact location.** Street address or nearest cross street, and which side of the street.
- **The vehicle.** Make, model, color, and the license plate with its state.
- **The clock.** The date and time you first saw it, and each time you have seen it since — the 72-hour rule is proved by your notes, so write them down as you go.
- **Whether a permit is displayed.** On a large vehicle it must be visible from the street side, in the driver's-side front window or the window nearest the front.
- **Photographs.** One close enough to read the plate, one wide enough to show the location. Photograph from the public sidewalk; never open, touch, or approach an occupied vehicle.

3. Which code section to cite

What you are looking at	Cite this	The rule in one line
An RV, camper, house car, or trailer 22 ft or longer — or 8 ft tall or wide — parked on a public street with no permit displayed	BMC § 6-1-1010.1(B)	These vehicles may not park on any public right-of-way unless a valid permit is properly displayed.
One of those large vehicles parked close to a corner	BMC § 6-1-1010.1(A)	No large non-commercial vehicle within 80 feet of the intersection of two public streets.
A permitted large vehicle that has stayed past three days, or came right back after moving	BMC § 6-1-1010.1(F)	Permits run 24 hours each, no more than three back to back (72 hours), and at least 48 hours must pass before the next block.
The same vehicle turning up again and again all year	BMC § 6-1-1010.1(G)	No vehicle may be issued more than 96 permits in a calendar year.
Any vehicle — car, van, trailer — that has not moved in three days	BMC § 6-1-1010	Streets may not be used to store vehicles. Note the date and time you first saw it.
Overnight parking in a commercial or industrial zone that is posted against it	BMC § 6-1-1028	Overnight parking is prohibited in certain commercial and industrial zones.
A vehicle parked where a posted sign forbids it, or blocking access	BMC § 6-1-1029	Posted restrictions apply where parked vehicles create a hazard or obstruct access.

A violation of the large-vehicle section is an infraction, enforced through the state parking-penalty process. Quote the section number in your report — “BMC 6-1-1010.1(B), no permit displayed” is far harder to close out than “there is an RV on my street.”